

Chapel Street Primary School



Chapel Street, Levenshulme, Manchester. M19 3GH
 Tel: 0161 224 1269 Fax: 0161 248 4092
 Email: admin@chapelstreet.manchester.sch.uk

Headteacher
 Mrs S Lowe
 19.9.19



Dear Parent/Carer,

I am writing to share with you the results of the 'Communication Survey,' which 77 of you kindly took the time to complete in July 2019.

	Very poor	Poor	Satisfactory	Good	Very Good
Q1. How good do you think the partnership is between parents and the school?	3%	0%	13%	27%	57%
Q2. How welcoming is the school environment for parents?	1%	0%	6%	34%	59%
Q3. How good is the reception you receive when you visit the school?	3%	1%	3%	35%	58%
Q4. How good is the teaching staff at ensuring my child learns and encouraging my child to become independent?	1%	0%	6%	22%	71%
Q5. How good is the information you get from the school?	1%	0%	6%	26%	67%
Q6. How useful is the partnership between parents and the school in helping you to support your child's learning?	1%	0%	13%	25%	61%

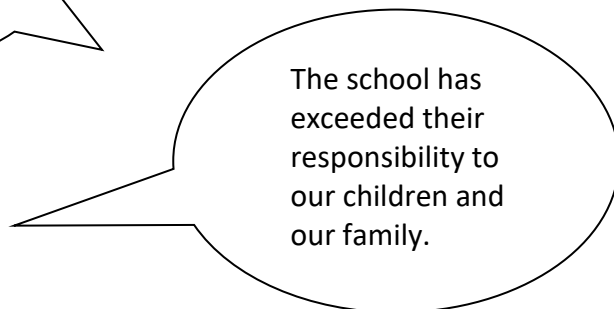
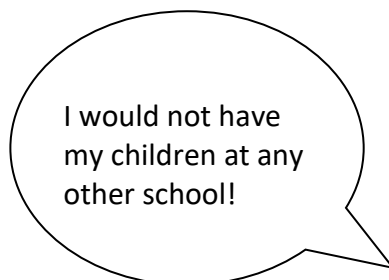
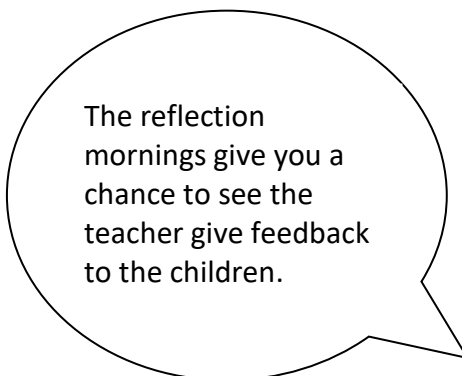
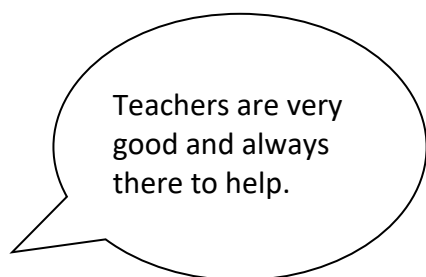
We are delighted that so many of you feel that communication between school and parents is already 'Good' or 'Very Good.' As you are aware, we are working hard to achieve the 'Leading Parent Partnership Award' and to improve our communication and partnership with you. As the result of some of your suggestions, we are planning to implement the following:

You said....	We did....
"We need more translators at Parents' Evenings."	At our last Parents' Evening, we had 14 translators, speaking six languages, and as far as we are aware, we were able to accommodate everyone who required translation. We will do our best to make sure that you do not have to wait for a translator, although sometimes this may be unavoidable.
"We would like more time in class with the children."	Towards the end of every half-term, each class will hold a Reflection Day for parents/carers to attend. This may involve a workshop, assembly or learning walk, and class teachers will let you know the



	details for your child's class. You will receive a separate letter regarding Maths workshops, as many parents said that they would like to attend these more frequently than once a year.
"The syllabus should be on the website."	Please click on the 'Curriculum' tab on our website to view the annual overview for each year group. Within the same section there is detailed information about each subject taught, and you can also find Curriculum Newsletters and advice to help you support your child's learning. We are adding to the website all of the time – please keep checking in to see what is new.
"Class Dojo could be used more for letters and events."	Whole-school letters will be sent by Class Dojo to all parents/carers. Wherever possible, class teachers will send reminders and copies of class/year group letters via Class Dojo, in addition to paper copies of letters and posters on their classroom doors.
"Meetings can be difficult for working parents to access."	Many staff members are working parents so we do appreciate how difficult this can be. It would not be possible to hold assemblies/workshops with the children after the school day has finished, but class teachers are always happy to make an alternative, convenient time to speak with working parents and fill you if you have been unable to attend. We hope that the annual 'Dates for Diaries' letter will help working parents to plan ahead for events at school.

Thank you for your continued support. I thought I would share some of the positive comments made by people who completed the Communication Survey.



Yours sincerely

Mrs K Ortoft
Parent/Carer Co-ordinator

