



Chapel Street Primary School
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Headteacher
 Mrs S Lowe

Thursday 19th April 2018

Dear Parent/Carer,

I am writing to share with you the results of our most recent Parent/Carer questionnaire, and to let you know about some of the actions we have taken/are taking as a result of responses to the survey.

	Strongly Agree	Agree	Disagree	Strongly Disagree
Q1. My child feels safe at this school.	69%	31%	0%	0%
Q2. My child is making good progress.	61%	37%	2%	0%
Q3. The school meets my child's needs.	54%	44%	1%	1%
Q4. This school ensures my child is well looked after.	61%	38%	0%	0%
Q5. My child is taught well at this school.	62%	36%	2%	0%
Q6. This school helps my child to develop skills in communication, reading, writing and maths.	73%	27%	0%	0%
Q7. There is a good standard of behaviour.	49%	49%	2%	0%
Q8. My child's lessons are not disrupted by bad behaviour.	50%	48%	2%	0%
Q9. This school deals with any cases of bullying effectively.	56%	40%	4%	0%
Q10. This school helps me to support my child's learning.	59%	38%	3%	0%
Q11. This school responds well to my concerns.	69%	30%	1%	0%
Q12. I would recommend this school.	91%	9%	0%	0%

Q3. 2% of respondents do not believe the school meets their child's needs.

The first Parents' Forum will take place on Friday April 20th at 9am. Please come along and tell us how we can better support your child's needs. We also hold monthly coffee mornings/afternoons which are a good opportunity for you to speak to us about any issues. Please speak to class teachers in the first instance if you have any concerns, but you are strongly encouraged to make an appointment with a member of the leadership team if you feel that any issue has not been resolved by the class teacher.

Q5. 2% of respondents do not feel their child is taught well at our school.

We invited all parents/carers to attend maths and reading lessons across school and the responses were overwhelmingly positive regarding the level of teaching and progress children are making. These events will be repeated in the 2018/19 academic year.

Throughout the summer term, Sir Clive Davies OBE will be working with us as we develop a new, exciting curriculum at Chapel Street. We are working to create a broad, balanced and rich curriculum which will enthuse our children and make them feel excited about coming to school. Our new curriculum will have Community and our core values (Curiosity, Creativity, Connect, Compassion, Challenge and Celebrate) at its heart.

Q7. 2% of respondents do not feel there is a good standard of behaviour.

Q8. 2% of respondents believe that lessons are disrupted by bad behaviour.

Since September 2017, parents/carers have fully supported us in our drive to ensure that full school uniform is worn by

every child, every day. We, along with many school leaders, believe that wearing uniform leads to improved discipline and attendance rates.

The children have been asked about whether poor behaviour disrupts their lessons. They told us that classroom behaviour is usually very good, but they find it distracting when other children 'shout out' or their friends chat to them during lesson time. Some children felt that behaviour at lunch time could be improved, so we are working to provide additional sports/activities to occupy and engage the children. Our Lunchtime Organisers are involved in regular training which provides them with the skills they need to ensure a safe and happy lunchtime experience for all children.

Our 'Positive Behaviour Policy' was updated this year. This can be found on the school website if you would like to access it, or you can call in to the office for a copy.

Q9. 4% of respondents do not feel the school deals with bullying effectively.

In September 2017, we introduced a new online recording system called CPOMS which allows us to more effectively monitor issues relating to Child Protection, Safeguarding, SEND, Attendance, Behaviour and Bullying. Every adult working at Chapel Street has access to the system and can record a range of issues, including incidents which could involve bullying, in an accurate and timely manner.

Later this term we are going to hold a 'Pupil Voice' discussion group with children from different year groups, to capture their views on bullying. The results of this discussion will be shared at a future Parents' Forum meeting.

Q10. 3% do not feel they are helped to support their child's learning.

We had a fantastic response from parents who attended lessons in school, with many stating that they felt better equipped to support their child's learning. In 2018/19, we plan to repeat the maths, reading and writing workshops throughout school. Home Learning Enrichment Packs are being developed and are already in use by some year groups. These contain lots of creative ideas for activities which will support your child's learning. As always, please ask the class teacher if you need more information. We would love your ideas and feedback on how we could further help you support your child's learning.

We were really pleased to see that the survey showed that the vast majority of parents/carers are happy with their child's experience at Chapel Street. Please see below some of the positive comments made in the survey. You will be able to view a wider selection of comments made on the 'Events for Parents' section of the website. If any issues arise in the future, don't hesitate to come in straight away and we will work at sorting it out as quickly as possible. Surveys are really useful for us to capture an overview across the school, but it is much better for you and your child if we can sort a problem out as soon as possible.

"I think the level of teaching is outstanding. I can't thank the staff enough for the support they have given my children to help them not only to improve but to excel at school."

"We speak very highly of Chapel Street and recommend it to others!"

"My child is happy at school and enthusiastic about his learning- we couldn't ask for more. Lovely staff and lovely children!"

I hope to see you at the Parents' Forum, or at one of our regular coffee events (look out for posters and check the dates on the website, as this varies each month). Alternatively, you can contact me with any issues, comments or suggestions on k.ortoft@chapelstreet.manchester.sch.uk.

Yours sincerely,

Mrs Kate Ortoft
Parent/Carer Co-ordinator